

## Satisfaction Research

### Summary

Provide the function to write the satisfaction for the post registered in the board. Satisfaction survey is operated based on **Manage Board** function.

- Function Flow



### Description

Designate the additional option created through the board management in order to use the board for satisfaction research. Additional options can be selected for reply management and satisfaction examination, and cannot be updated once it is designated. Provided, however, that the initial setting is possible in case of existing board not established. To use additional options, existing function to manage board creation and function to use the board should be updated first.

### Package Dependency

Satisfaction research package has direct functional dependency to the board package and common package (cmm) of element technology. However, it forms the deployment file together with format/calculation/conversion, common function(com) of cooperation, design template, system(sim) and calendar package according to dependency between packages so as to be executed without error during component deployment.

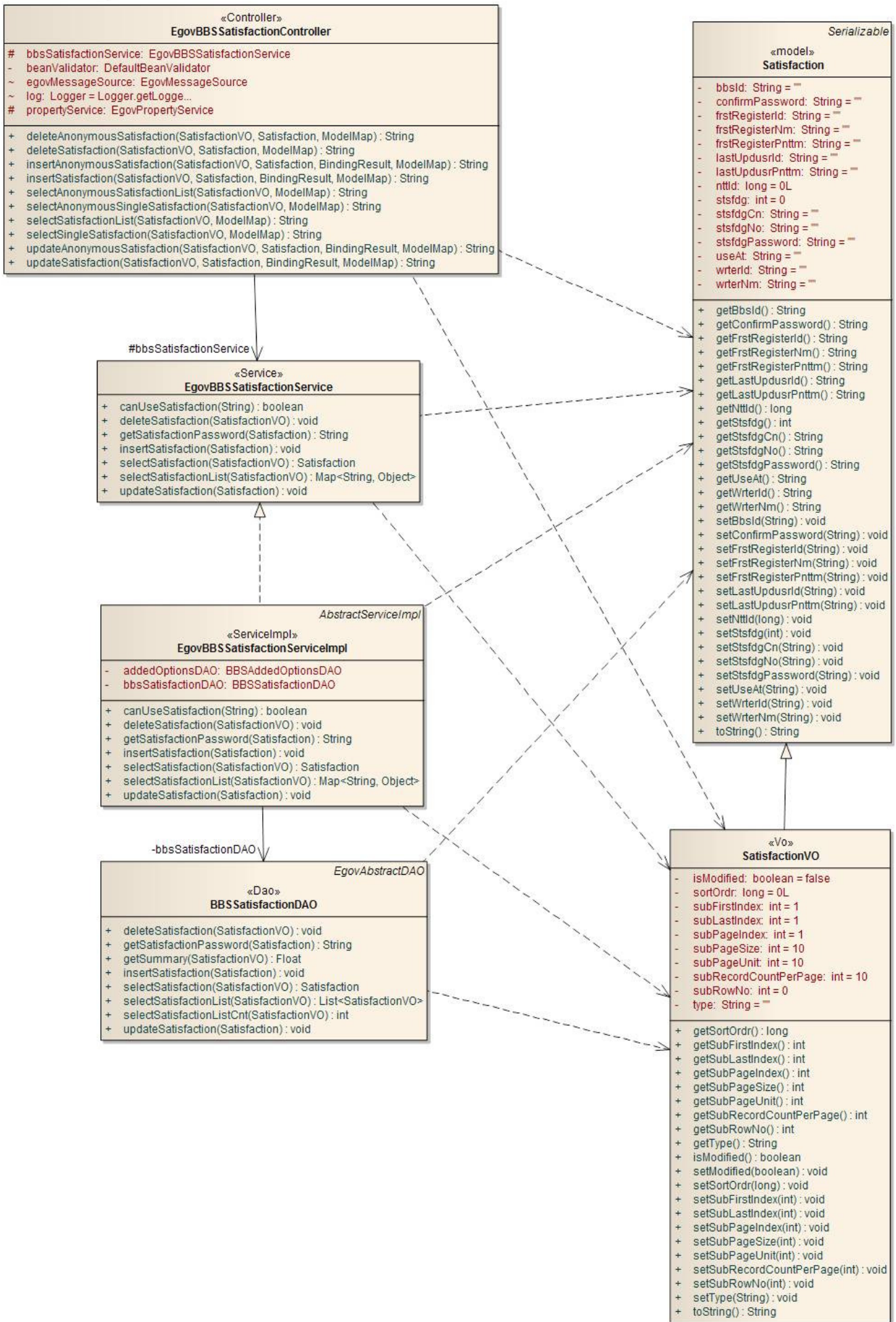
- Package Dependency: [Board, Community, Society Package Dependency](#)

### Related Source

Type	Source	Remarks
Controller	egovframework.com.cop.stf.web.EgovBBSsatisfactionController.java	Controller class for satisfaction research
Service	egovframework.com.cop.stf.service.EgovBBSsatisfactionService.java	Service interface for satisfaction research
ServiceIm pl	egovframework.com.cop.stf.service.impl.EgovBBSsatisfactionServiceI mpl.java	Service implementation

		class for satisfaction research
Model	egovframework.com.cop.bbs.service.Satisfaction.java	Model class for satisfaction research
VO	egovframework.com.cop.bbs.service.SatisfactionVO.java	VO class for satisfaction research
DAO	egovframework.com.cop.stf.service.impl.BBSSatisfactionDAO.java	Data processing class for satisfaction research
JSP	/WEB-INF/jsp/egovframework/com/cop/stf/EgovSatisfactionList.jsp	jsp page for satisfaction research
Query XML	resources/egovframework/sqlmap/com/cop/stf/EgovBBSSatisfaction_SQL_Mysql.xml	MySQL based Query XML file for satisfaction research
Query XML	resources/egovframework/sqlmap/com/cop/stf/EgovBBSSatisfaction_SQL_Oracle.xml	Oracle based Query XML file for satisfaction research
Query XML	resources/egovframework/sqlmap/com/cop/stf/EgovBBSSatisfaction_SQL_Tibero.xml	Tibero based Query XML file for satisfaction research
Query XML	resources/egovframework/sqlmap/com/cop/stf/EgovBBSSatisfaction_SQL_Altibase.xml	Altibase based Query XML file for satisfaction research
Validator Rule XML	resources/egovframework/validator/validator-rules.xml	XML defining Validator Rule
Message properties	resources/egovframework/message/com/message-common_ko_KR.properties	for satisfaction research Message properties

## Class Diagram



## Related Table

Table Name	Table Name(English)	Remarks
Satisfaction	COMTNSTSF DG	Manage satisfaction survey information.

## Related Function

Satisfaction research is composed of **Satisfaction List Inquiry and Registration, Satisfaction Update and Deletion** function.

## Satisfaction List Inquiry and Registration

### Business Rule

Inquire the satisfaction list for the post of board with satisfaction research set. Overall average of satisfaction is indicated on the top. (indicate average with tooltip)

### Related Codes

N/A

### Screen and execution manual

Action	URL	Controller method	QueryID
List Inquiry	/cop/stf/selectSatisfactionList.do	selectSatisfactionList	"BBSatisfactionDAO.selectSatisfactionList", "BBSatisfactionDAO.selectSatisfactionListCnt"
Registration	/cop/stf/insertSatisfaction.do	insertSatisfaction	"BBSatisfactionDAO.insertSatisfaction"

Satisfaction list is inquired by 10 items per page. The paging consists of 10 pages. To change the scope of search per page, change pageUnit, pageSize of context-properties.xml file.(provided, however, that relevant setting affects the overall common service function.)

#### 자료실 - 글조회

제목	만족도 조사				
작성자	TEST2	작성시간	2009-10-26	조회수	1
글내용	만족도 조사를 실시합니다. 감사합니다.				

#### 만족도조사 - 1개 (전체 : ★★★★★)

홍길동	2009-10-26 19:18:33	수정   삭제
★★★★★	만족합니다.	

1

작성자 *	<input type="text" value="TEST2"/>
만족도 *	<input type="radio"/> ★★★★★ <input type="radio"/> ★★★★★☆ <input type="radio"/> ★★★★★☆ <input type="radio"/> ★★★★★☆ <input type="radio"/> ★★★★★☆
내용	<input type="text"/>

Register the Satisfaction: saves entered satisfaction information.  
 Initialize the Satisfaction: initializes the satisfaction information entered in the form.

### Satisfaction Update and Deletion

#### Business Rule

Provide the function to delete and update the satisfaction for the post of the board with satisfaction research set.

#### Related Codes

N/A

#### Screen and execution manual

Action	URL	Controller method	QueryID
Update screen	/cop/stf/selectSingleSatisfaction.do	selectSingleSatisfaction	
Update	/cop/stf/updateSatisfaction.do	updateSatisfaction	"BBSsatisfactionDAO.updateSatisfaction"
Delete	/cop/stf/deleteSatisfaction.do	deleteSatisfaction	"BBSsatisfactionDAO.deleteSatisfaction"

#### 자료실 - 글조회

제목	만족도 조사				
작성자	TEST2	작성시간	2009-10-26	조회수	1
글내용	만족도 조사를 실시합니다. 감사합니다.				

#### 만족도조사 - 1개 (전체 : ★★★★★)

홍길동 2009-10-26 19:18:33 ★★★★★ 만족합니다.	수정   삭제
---	---------

1

작성자 *	<input type="text" value="홍길동"/>
만족도 *	<input type="radio"/> ★★★★★ <input type="radio"/> ★★★★☆ <input checked="" type="radio"/> ★★★☆☆ <input type="radio"/> ★★☆☆☆ <input type="radio"/> ★☆☆☆☆
내용	<input type="text" value="만족합니다."/>

- 

Update Satisfaction: saves the updated satisfaction information.  
 Initialize Satisfaction: initializes the satisfaction information entered in the form.